

Camping Saint-Michel

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TERMS AND CONDITIONS OF SALE

Campsite | Saint-Michel

General conditions of sale applicable for all reservations at
Campsite | Saint Michel.

Booking conditions

- The reservation becomes final upon receipt of the 30% deposit and all the information requested by our reservations department. The balance of the stay will be due 30 days before the date of your arrival at the campsite. Attention: A reservation option can be canceled in the event of late payment of the deposit.
- Methods of payment: cash, bank card (Eurocard, Mastercard, Visa), bank check payable to the order of the Public Treasury (French account only), holiday vouchers, bank transfer (a bank details of the establishment will be communicated to you on simple request by e-mail or telephone).
- Prices are inclusive of VAT with a VAT rate of 10% applicable on the day they were determined. Any subsequent change in the applicable VAT rate, occurring between the time the rates were determined and the invoicing of the stay, will result in a corresponding change in the price including tax, which the customer accepts without reservation. The price of services ancillary to the stay is determined with a VAT rate of 20%.
- Please note: seats are allocated without distinction in the order in which reservations are registered. The Management reserves the right to modify the assignment of the pitch on the arrival of the camper if necessary.
- Minors must be accompanied by their parents or legal guardians.
- The rental is personal, it is forbidden to sublet or transfer the pitch to a third party.
- The plans and photos presented on our website are non-contractual (camping.erquy.bzh)

Information and prices

- Deposit: On arrival, tenants must provide a deposit of €300 per mobile home / Bali+ / Moorea+ lodge and €150 per Bali lodge / Moorea tent. It will be requested on arrival by credit card or check to cover any damage or cleaning costs. The latter will be returned to you after an inventory and exit

inventory on your departure. The campsite reserves the right to ask you for a deposit in the amount of €20.70 to €62.10 for cleaning costs in the event that the rental is not returned in the initial state of cleanliness. The deposits will be returned to you within 8 days, minus any costs due to damage or missing items.

- Additional people: for compliance and safety reasons, the number of people indicated cannot be exceeded knowing that a baby counts as one person. If the number of people exceeds the maximum capacity of the accommodation, the Management reserves the right to refuse you access to the establishment.
- Tourist tax: €0.20 per day and per person aged 18 and over.
- Any change in the number of people that may result in a change in the total amount of the stay, more or less, must be specified on arrival (tourist tax). In the event of inaccurate declaration by the tenant, this contract will be automatically terminated and the sums paid will remain acquired by the lessor.
- Animal: a maximum of 3 animals are allowed per pitch and 2 per mobile home (see price list). 1st and 2nd category dogs are not allowed. All animals must be declared when booking. The vaccination record is to be presented on site. They must in no case disturb the tranquility of other holidaymakers and must be kept on a leash. Their presence is prohibited in Bali lodges and Moorea tents. In the event of non-declaration or inaccurate declaration by the tenant, this contract may be terminated automatically and the sums paid will remain acquired by the lessor.
- Other supplements: the rates fixed at the time of booking do not include paid services such as laundry, bike rental, baby equipment, etc.
- Promotions / last minute sales: during these occasions, it is possible that for the same stay, customers have paid different prices. Customers who have paid the highest price will in no case be entitled to a refund representing the difference in price they paid and the promotional price.

Your stay

- Any modification request must give rise to a written confirmation from the customer and remains subject to acceptance. Without written confirmation from you, 30 days before the initial date of arrival, the stay will no longer be modifiable. No modification of stay will be granted within 30 days of arrival.
- All our accommodations are non-smoking.
- Duration of stay and times of pitches: the price is offered per night. Pitches are available from 12:00 p.m. and must be vacated by 12:00 p.m. Any overrun will result in the invoicing of a late departure supplement.
- Duration of stay and rental schedules: A minimum of two nights is imposed for our rentals. All our accommodations are available from 4:00 p.m. and must be vacated by 10:00 a.m. Any overrun will result in the invoicing of a late departure supplement.
- Late or delayed arrival / early departure: the reservations department must be informed of any possible delay in your arrival. Without news from you, the Management reserves the right to dispose of the location or accommodation provided 24 hours after the scheduled date. Payments made will not be refunded. Full payment of benefits is still required. No reduction will be granted in the case of late arrival or early departure.
- Compulsory civil insurance.
- Rental insurance: the customer must check with his insurance that he has a resort extension under his Home Insurance contract and its warranty conditions. If this were not the case, the tenant is

required to take out insurance against the risks inherent in his occupation, namely: theft, loss, damage to personal effects (suitcases, objects, furniture, valuables, vehicles, bicycles, ...). He must also take out insurance for any damage he may cause to the accommodation rented out or to the establishment, by himself or by his companions. Customers must provide proof of their insurance at the first requisition. As part of the rental or loan of bicycles, customers are required to take out insurance against theft, loss or damage.

- Image rights: you expressly and without compensation authorize the Commune of Erquy to use, on any communication medium, the photos and videos of you or your children which could be taken during your stay, for the advertising needs of the establishment.

Booking and cancellation conditions

- For a reservation made more than 30 days before your arrival date, a 30% deposit will be required. Your reservation will only be confirmed upon receipt of your deposit. Whatever the date of the cancellation, the deposits are kept by the Campsite. For a reservation made 30 days before your arrival date, you will be asked for the full payment of your stay. Your reservation will only be confirmed upon receipt of your payment.
- Camping Saint-Michel offers you the possibility of taking out cancellation insurance, Campez Couvert, which covers, under certain conditions, the reimbursement of all or part of your stay. Without subscription to the cancellation guarantee, no refund or postponement will be possible 30 days before your arrival, for any reason whatsoever.
- Subscription to cancellation insurance is highly recommended. Its amount is payable in full and only when booking (CF the Campez Couvert conditions on our website).
- Any cancellation of stay must be notified to us by email with request for acknowledgment of receipt or by letter followed 30 days before your day of arrival. Otherwise, the customer will be required to pay all sums due under the contract. A summary of your stay is communicated to you during any reservation by telephone or on our website before any final payment, so that all reservations made cannot be subject to a right of withdrawal.
- Any stay started is due in full.
- No reduction will be granted in the case of late arrival or early departure.